

## Figure 2: Summary of Responses

Only about one-third of the respondents identified their preferred alternative; they were tallied for each issue under that alternative. Others commented only on one or several issues of concern; those were tallied only for those issues. Individuals indicating a preferred alternative with modifications were tallied accordingly. Therefore, the number of responses will not add up to 106.

Issue	Range of Responses to Each Issue/Activity (read across, not down)				
<b><i>What Types of Activities?</i></b>					
-Food & Beverage	Keep food & beverage service at Jordan Pond House (JPH) 38 (Alt.1, 2, 3, 4)		Limit or reduce size of food & beverage operation at JPH 5		Eliminate food & beverage service at JPH (& gift shops)
-Livery/C. Rides	Continue to provide carriage rides 31 (Alt. 1, 2, 3, 4)	Increase numbers of carriage rides at Wildwood Stable 2	Provide carriage, and add horseback, rides 1	Improve service to day users, change current fee schedule, etc. 5	Eliminate carriage livery service
-# of Shops	Retain all 3 shops 22 (Alt.1, 2)  ---- Or ----	Close one shop: -Cadillac 1 -Thunder Hole 7 -JPH 3  (Alt.3)	Close two shops: -unspecified 1 -Thunder Hole & Cad. 8 -JPH & Cadillac 1 -JPH & Thunder Hole 0 -Retain, but reduce scope of JPH 9	Close 3 shops 46 (Alt. 4)	Convert gift shops to interpretive centers -book store
	Eliminate some or all gift shops 66 (Alt. 3, 4)				
-Sales Items	Keep current thematic sales items, including “gifts” 19 (Alt. 1, 2)	Sales items should be more closely related to park themes than current offerings 7	Sell items necessary to support visitors using public transport (health & safety, bare essentials) 15 (Alt. 3)	Sell books/educational material 18	Allow commercial vendors to operate throughout park
-Local Bus Tours	Keep two local bus tours 19 (Alt. 1, 2)	One local bus tour 11 (Alt. 3, 4)	Provide tram/shuttle 2	Eliminate buses 2	Restrict carriage rides at Cadillac

**Figure 2: Summary of Responses (Continued)**

Issue	Range of Responses to Each Issue/Activity (read across, not down)				
-Recreational/ Education IBPs	Permit IBP's with restrictions or limits 30 (Alt. 1, 2, 3)		Change rules to Limit # of IBP's for each activity 10		Issue no IE (Alt. 4)
-Step-on guides	Step-on guides should be permitted 16 (Alt. 2)	Step-on guides should be offered training 6	Step-on guides should be NPS certified 10 (Alt. 3)		Step-on gu by concess bus conces combined)
-Motor coaches	Motorcoaches should be allowed 16 (Alt.1, 2)	Motorcoaches allowed to operate, use of NPS- certified guides encouraged (Alt. 3, 4) 13	Manage motorcoaches spatially and temporally 6	Set carrying capacity & limit motorcoach tours 10 (Alt. 4)	Restructur
				Require guides on motorcoaches 2	Prohibit m
<b><i>What Levels of Use?</i></b>					
-Use restrictions	Allow to grow 1 Keep at current levels 2 Manage (unspecified) 1	Manage commercial use by professional judgement 9 (Alt. 1, 2)	Manage by professional judgement <i>and</i> scientific process 4	Manage commercial use by quantitative, scientific process 12 (Alt. 3)	Set and en carrying ca commercial (Alt 4)
-Permit enforcement	Permitees should not be monitored, no restric- tions enforced (Alt 1) 1	Permitees should be monitored and restrictions enforced (Alt 2) 11	Permit limits and conditions <i>strictly</i> enforced (Alt. 3, 4) 19		Lose abilit in violation conditions
-Availability of facilities	Commercial operators and visitors compete for support facilities 11 (Alt. 1, 2)	Support facilities available for commercial activities would be limited to a percentage of total use 16 (Alt. 3)	In allocating support facilities, strong preference would be given to individual visitors over commercial uses 6 (Alt. 4)	No facilities should be allowed to be used commercially 1	

**Figure 2: Summary of Responses (Continued)**

Issue	Range of Responses to Each Issue/Activity (read across, not down)				
<b>How managed?</b> Administrative authorities -Concessions	Keep current mgmt. 4 (1 concession contract for food, beverage, and gift shops; 1 for livery and carriage rides; and 2 for local bus tours) (Alt. 1)	3 concessions contracts: 9 1 for food and beverage service, livery and carriage rides, and gift shops; 2 for local bus tours. Permits same as alternative 1. (Alt. 2)	2 concessions contracts: 10 1 for food and beverage service, gift shops, livery and carriage rides; and 1 for local bus tours. Permits same as alternative 1. (Alt. 3)	1 concession contract 1 for food and beverage service, livery and carriage rides, step-on guides and local bus tours combined. (Alt. 4)	Other: Separate f&b+liveries+m.c.+ guides
-IBP's	Allow other appropriate commercial activities (IBPs) 30 (Alt.1, 2, 3)			Other commercial services, except motorcycles are prohibited from operating in the park (Alt. 4)	
Staffing level	Park staff available to manage commercial activities would not change (Alt. 1) 1	Additional staff to manage commercial activities would be needed to monitor and enforce permit conditions (Alt. 2) 9	More staff needed than alternative 2 for enhanced training and certification of step on guides 17 (Alt. 3)	Staffing needs less than alternative 3 but more than alternatives 1 & 2 2 (Alt. 4)	
Administrative cost recovery	Concession special accounts cover some facility improvements. Permit fees insufficient to cover NPS administrative or monitoring costs (Alt. 1) 1	Concession special accounts pay for <i>all</i> facility improvements 13 (Alt. 2) Permit fees should recover administrative and monitoring costs 31 (Alt. 3)	Concession special accounts pay for <i>most</i> facility improvements. NPS should subsidize necessary concessions that are not self-supporting 17 (Alt. 3)	Concession special accounts would pay for limited facility improvements. There would be no other permit fees to support park management costs (Alt. 4) 1	NPS should cover necessary costs if they are not sufficient
Training	NPS provides no training. (Alt. 1) 1	Information packets &/or some training provided (Alt. 2) 17	Information packets provided and training <i>required</i> of all operators 13 (Alt. 3, 4)	Step-on guides NPS certified and some other IPB holders required to be professionally certified 17 (Alt. 3)	Required messages for all activities

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Issue	Range of Responses to Each Issue/Activity (read across, not down)				
Opportunity to make a profit	Concession contracts would have an opportunity for profit that meets or exceeds industry standards 14 (Alt. 2)	Concessions contract would produce profits that would be less than industry standards 14 (Alt. 3, 4)		If concessions are not economically viable, they should be phased out 4	Financial f should be s park missi
Other Comments:	IBP fees should be set recognizing size/scope of commercial operation 7				
	Integrate commercial policies with transportation and fee planning 6				
	Guides should pay for certification to cover NPS costs 3				
	Resolve parking conflicts and allocate parking for recreational users at JPH 2				
	Set carrying capacity through park/business partnership 2				
	Do not administer motorcoaches as IBPs 2				